

# RECOGNITION & MILESTONES

## *Molly Grismore, RN, Honored with NMC's Community Service Award*



In May 2023, the NMC Board of Directors recognized Molly Grismore, RN, posthumously as the recipient of NMC's 2023 Community Service Award in recognition of her devoted service to the NMC and our patients.

The award was presented by Board President John Casavant who remembered Molly as a lifelong friend, and influential personality at NMC. Molly served as an Emergency Department nurse leader for over 40 years, and passed away this February.

Molly began her nursing career in 1966 at Kerbs Hospital where she started on the maternity floor. When she started in NMC's Emergency Room, there were two nurses on duty during the day, two in the evening, and none at night, with no physicians staffing the room. Through her stewardship, the Emergency "Room" became a true Emergency Department. She led the establishment of a highly professional group of health care providers, recruiting full time physicians, nurses, ED Techs and Unit Secretaries. She advocated strongly for the ambulance bay to be built, and in 1996 it finally happened. She shepherded these changes with strength and confidence.

In 1995 she collaborated with the ED team to develop the "THINK" signs that are placed state-wide at sites where deaths associated with drinking and driving occurred.

Molly became certified as a Sexual Assault Nurse

Examiner (SANE) in 1996 and was in the first class offered in Vermont. She established one of the first SANE programs in Vermont hospitals and was instrumental in developing and maintaining services to sexual assault victims in the Emergency Department.

Molly had a strong partnership with the Northwest Unit for Special Investigations where she worked closely with law enforcement, DCF, victim advocates and prosecutors to ensure that all victims of sexual violence and child abuse were dealt with compassionately and fairly.

In 2011, she stepped down from her Nurse Manager role and continued to work in the ED as a triage nurse. She was a charter member of the VT Emergency Nurses Association and held the position of President for 5 years and received the Lifetime Achievement Award from NMC in 2018.

The NMC Community Service Award was established by NMC's Board in 2013 to recognize an individual or organization residing in Franklin or Grand Isle Counties who exhibits enthusiasm, integrity, and perseverance beyond the ordinary to help fellow citizens and the community through selfless giving to improve the overall health of the community. Nominations are taken from NMC's Board, staff, medical staff, volunteers, and Incorporators. The NMC Board makes the selection from the nominations.

The NMC Community Service Award is presented each year at a meeting of the NMC Incorporators. Recipients are presented with a crystal maple leaf commemorative award and have their name added to a plaque which hangs in the NMC Conference Center. Prior recipients of the NMC Community Services Award include: Dr. Thomas Howrigan; Marcia Perry; Helene Biggie; Dr. Frank & Judy Zsoldos; Retired Rear Admiral Warren and Barbara Hamm; Emerson Lynn; Kathleen Keenan, RN, Pam Cross, RN, Janet McCarthy, RN and Leon Berthiaume.

## *Dr. Louis Dandurand Earns the 2022 Deogracias “Deo” P. Esguerra, MD Service Award*



*Dr. Louis Dandurand accepted the “Deo” P. Esguerra, MD Service Award from last year’s honoree, Dr. Laura Bellstrom as well as Chief Medical and Quality Officer, Dr. John Minadeo, and past Deo Award honoree, Dr. Robert Beattie.*

I am deeply humbled and honored by the ‘Deo’ award and will use it as a catalyst to continue creating systems of medical care that are effective, safe, and provide ease of access to anyone in our community.” Dr Dandurand says. Dr. Dandurand joins a list of “Deo Award” honors that that includes Dr. Fred Holmes, Dr. Frank Zsoldos, Dr. Mike Corrigan, Dr. Chip Chiappinelli, Dr. Robert Zelazo, Dr. Stephen Payne, Dr. Toby Sadkin, Dr. John Minadeo, Dr. Robert Beattie, Dr. Lowery Sullivan, and Dr. Laura Bellstrom.

This year’s Medical Staff Appreciation event was held in person at the Barn at Boyden Farm in Cambridge. During the meeting, new providers were recognized, and physicians and advance practice providers who achieved milestones in length of service were also honored.

Three additional physicians were recognized for their leadership during the presentation. Dr. Leonard Tremblay earned the Distinguished Achievement Award, Nicole Stone, CRNA earned the Clinical and Cultural Excellence Award, and Dr. Marc Kutler earned the Leadership Award.

Dr. Louis Dandurand, Emergency Department Medical Director, was honored with the Deogracias “Deo” P. Esguerra, MD Service Award at NMC’s Medical Staff Appreciation event held in November.

The award was created in 2011 to honor a provider with a “passion for excellence and dedication to the patients of our community.” Its namesake, Dr. Esguerra, was known as a caring, passionate and inspirational physician who loved both the science and art of medicine.

“I have been so fortunate to live and work in the community in which I grew up and love, to help neighbors, friends and community members in their times of highest need and develop trust and therapeutic relationship in a wide variety of emergency situations. More recently, rising to the challenges of an epidemic and supporting our community as a whole, have led my focus of care towards colleagues and our organization.

## Congratulations to Leonard Tremblay, MD



*for earning the*  
**Distinguished Achievement Award**

Recognizing a physician or APP who contributes to the advancement of dedicated patient care, outstanding medical ethics, extraordinary clinical knowledge and expertise, and collaborative teamwork.

## Congratulations to Nicole Stone, CRNA



*for earning the*  
**Clinical and Cultural Excellence Award**

Recognizing a physician or APP who actively promotes a culture that embraces, expects and rewards the delivery of exceptional patient- and family-centered care.

## Congratulations to Marc Kutler, MD



*for earning the*  
**Leadership Award**

Recognizing the valuable skills the Physician or APP is developing through activities undertaken alongside his/her medical practice. Examples include recruitment of new providers, committee work, volunteer work and medical staff leadership.



## VOLUNTEER RECOGNITION DINNER

NMC is incredibly appreciative of our Volunteers who support our hospital operations specifically in the Medical Office Building, Main Lobby, Surgical Services, Gift Shop, Courier, Café, Cobblestone Reception, Enosburg PT and Pet Therapy. Earlier this year, we were able to recognize with an in-person event and thank them for the special contribution they make to our community hospital.

# Hospital Week BBQ



## 2023 Board Directors

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*Immediate Past President*

**John Casavant**  
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*Secretary*

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*Member*

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*Member*

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*President*

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*Member*

**Matthew Habedank**  
*Member*

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**Joshua Kallen, MD**, Medical Director, Radiology

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**Colleen Moran, MD**, Medical Director, Inpatient Pediatrics

**Sharon Stoll, MD**, Medical Director, Urgent Care

**Haitham Nsour, MD**, Medical Director, Pulmonology

**Vacant**, Medical Director, Hospitalist

**Lowrey Sullivan, MD**, Medical Director, OBGYN/FBC

**Thomas Suppan, MD**, Laboratory Services

### *Medical Executive Committee*

**Lowrey Sullivan, MD** President of the Medical Staff

**R. Donny Khela, MD**, President of the Medical Staff

**Anna Royer, MD**, Vice President

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**Lowrey Sullivan, MD**, Immediate Past President

**Aaron Brillhart, MD**, Chief of Emergency Service

**Heather Shenk MD**, Chief of Inpatient Service

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**Audrey von Lepel, MD**, Physician Member at Large

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## *Employee Leadership Group*

**Kevin King**  
Registered Nurse

**Kelly Connolly**  
OR Scheduling Assistant

**Ruth Kane**  
340b Program Manager

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Licensed Nursing Assistant

**Jessica Frost**  
Coordinator Med Staff Recruitment

**Emiley Ledoux**  
Medical Assistant

**Jonathan Newhard**  
Chef

**Adham Kelley**  
Maintenance Mechanic II

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Support Analyst II

**Katheryn Guerino**  
Physical Therapist

**Kayleigh Jacox**  
Registered Nurse

**Kayla Demeritt**  
Radiologic Technologist I

**Elizabeth Johnson**  
Certified Coding Specialist

**Robyn LaRose**  
Coordinator Patient Access

**Jessica Scanlon**  
Lead Laboratory Assistant

## *Senior Leadership*

**Peter Wright**  
Chief Executive Officer

**Stephanie Breault**  
Chief Financial Officer

**John Minadeo, MD**  
Chief Medical Quality Officer

**Jonathan Billings**  
Chief Operating Officer

**Ryan Hamel**  
Chief People Officer

**Dawn Kregel**  
Chief Nursing Executive

**Wayne Hobbs**  
Chief Administration Officer

## *Leadership List*

**Abbie Neville**

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**Adam Thompson**

Manager Facilities

**Alisha Sawyer**

MSO Supervisor-Corp  
Compl Officer

**Amanda Wilson**

Manager Case  
Management

**Anna Gabaree**

Director of FBC

**Anneke Merritt**

Dir of Quality-Risk-  
Regulatory

**Bobbie Billado**

Clinical Operations  
Supervisor

**Bridget Thompson**

Supervisor DI

**Carrie Consentino**

Manager Food Service

**Chelsey Lawyer**

Mgr Materials Management

**Christina Beck**

Supervisor Laboratory

**Christopher Bouchard**

Manager Environmental  
Services

**Corey Rivers**

Nurse Manager Med Surg

**Courtney Leduc**

Dir Clinical Operations

**Danielle Boudro**

Director of PCU

**David Blin Director**

Laboratory Services

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Chief Nursing Executive

**Denise Smith**

Director Population Health

**Dennis Boucher**

Dir Information System  
Devin Bachelder  
Budget Manager

**Emily Allen**

Nurse Manager ICU

**Erica Coburn**

Director Diagnostic  
Imaging

**George Gattullo**

Director Facilities-Support  
Svcs

**Gregory Brophay**

Executive Medical Director

**Heather Cutting**

RN Shift Administrator

**Jacob Ashline Jr**

Informatics Supervisor

**Jaime Raymo**

Supervisor Patient Access

**Jennifer Howrigan**

Controller

**Jessica Aboeazz**

Director Pharmacy

**Jill Torrey**

Dir Business Operations

**JoAnn Manahan**

Director Emergency  
Services

**Joel Banazek**

Manager Patient Access

**John Minadeo**

Chief Medical & Quality  
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Chief Operating Officer

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Medical

**Kate Merchant**

Director Patient Care  
Services

**Katelyn Essex**

Supervisor Pt Financial Svc

**Katharine Laddison**

Director of  
Communications

**Katherine Winchester**

Manager Volunteer  
Services

**Keith Ellery**

Safety Emg Prep Manager

**Kelly Campbell**

Dir Professional-  
Organizations Develop

**Kristin Barwin**

RN Shift Administrator

**Kristy Cushing**

Director Rehab Services

**Louis Dandurand**

Medical Director  
Emergency Dept

**Megan Smith**

Manager Revenue Cycle

**Megan Harvey**

Supervisor Patient Access

**Michael Johnson**

Supervisor Environmental  
Svc

**Michelle Schaap**

RN Shift Administrator

**Nicole Albarelli**

Clinical Admin Supervisor

**Nicole Johnson**

Supervisor HIM

**Peter Wright**

Chief Executive Officer

**Rachael Shepardson-**

**Rudden**

Nurse Manager

**Ryan Hamel**

Chief People Officer

**Stephania Fregeau**

RN Shift Administrator

**Stephanie Breault**

Chief Financial Officer

**Stephanie Koldys**

Manager Respiratory  
Therapy

**Susan Couture**

Director Surgical Services

**Thomas Suppan**

Medical Director  
Laboratory Services

**Trevor Lachapelle**

Manager Central Sterile

**Wayne Hobbs**

Chief Administrative Officer

## *Board of Incorporators*

The NMC Incorporators is a group of up to 128 local residents from throughout northwestern Vermont who serve as a formal connection between the hospital and the community we serve. The Incorporators meet twice a year with primary functions being electing the Board of Directors, approving the corporate bylaws, and acting as ambassadors and advocates.

Janis Appel	Jeffrey Eaton	Kathleen Keenan	Keith and Sylvia Ploof
Judy Ashley	John Edwards	Dana Kittell	Susie Posner Jones
Lorne Babb	Nancy Fiske	Michelle Lawrence	Kristin Prior
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Robert Bessette	Andrea Gagner	Betsy Liley	Karyn Rocheleau
Steven Broer, Psy,D	Steven Gagner	Sally Lindberg	Kevin and Karen Scheffler
Gregory Brophey	Thomas Gallagher	Danielle Lindley-Mitchell	Marietta Scholten
Jacqueline Brosseau-Cyr	Elizabeth Gamache	Deborah Loughlin	John Schreindorfer
Lawrence Bruce	Peter Garceau	Adam Luneau	Sherry Scott
Dawn Bugbee	Valdemar and Bridget	David Mahoney	Kristina Senna
John Casavant	Garibay	James Manahan	Albert and Sally Severy
Jane Catton	Clement Gervais	JoAnn Manahan	Heather Skilling,
Sandra Chagnon	Uwe Goehlert M.D.	Kevin Manahan	Tami St. Marie
Paul Clark	Nilda Gonnella-French	Steve Marshall	Stephen Stata
Donald Collins	Leon Graves	Marshall & Marshall	Molly Stata Comeau
Vaughn Comeau	Monica Greene	Janet and Michael	Kathy Tabor
Coleen Condon-Kohaut	William Greenwood	McCarthy	Patrick Talcott
Michael Corrigan	Matthew Habedank	Michael R. McCarthy	Barb Toof
Erin Creley	Nicholas Hadden	Mike McCarthy	Thomas Traber
Karl Cunningham	Joe Halko	Ralph McNall	Paula Tremblay
David and Erica Debellis	Christina Hamel	John Minadeo	Edward J. Tyler, III
Dustin Degree	John and Lisa Hango	Sheri Moore	Lynn Vallee
Christopher Dermody	Rett Heald	Dr. Joseph and Judy Nasca	Howard Van Benthuyzen
Lynn Desautels	Hector Hill	William O'Connor	Daniel Vanslette
Richard Dickinson,	Jacob Holzscheiter	Corey Parent	Albin Voegele
Grace Dickinson-Branon	Jacqui Hood	Pamela Parsons	James Walsh
Catherine Dimitruk	Bridget Howrigan Rivet	Steve Payne	Penny Wright
Hibbard Doe	Paula Kane	Peter Perley	Frank and Judy Zsoldos
David Ducham	Celeste Kane-Stebbins	Albert and Marcia Perry	



## *Gifts from Our Community: Annual Donors*

### *Individuals*

Trish Adams	Carolyn Gadouas	John Newton
Ronald Anstey	Peter Garceau	Susan Palmer
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Desarae Gabree	Mandy Michel	Frank and Judy Zsoldos, MD

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*Businesses & Organizations*

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A.N. Deringer	Handy Toyota / Handy Chevrolet	Open Approach
Allegiance Benefit Plan Management	Hannaford Bloomin' 4 Good Program	Peoples Trust Company
Bellows Free Academy Student Activities	Heald Funeral Home	Run for Jim Event
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Club Pilates	Kinney Drugs Foundation	Sticks & Stuff
Coca-Cola Northeast	Kittell Branagan & Sargent	Tenth Crow Creative
Collins Perley - Zumba Crew	M&T Bank	The Bottomless Toy Chest
Connor Contracting	Maple Capital Management	The Richards Group
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Dickinson & Branon Dental Care	Northeast Delta Dental	TigerConnect
Dominion and Grimm	Northwestern Medical Center Auxiliary	Tula Wellness, LLC
Haddad Subaru of St. Albans	Nucar Vermont	Union Bank
		Versatile Communications

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*In Memory of*

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<b>In Memory of Bill Considine</b> Sharon Corologos	<b>In Memory of Molly Grismore</b> David Ovitt	<b>In Memory of Ralph O. St. Peter, Sr.</b> Bernard Couture
<b>In Memory of Doris Boardman</b> Sherry Scott	Edna Chagnon	<b>In Memory of Shirley Joyal</b> Ricky & Marie Burleson
<b>In Memory of Jean Fairchild</b> Eunice Fairchild	Ione Reissing	Therese Begnoche
<b>In Memory of Jeannette Elaine Hviid</b> Amy Biggie-Ward	Jay and Francine Perkins	<b>In Memory of Sonny Towle</b> Mark Wagner
<b>In Recognition of Julie Rivers</b> Stephen Rivers	Jennifer Gaudreau	<b>In Memory of Wellington "Sonny" Towle</b> Grice Brook Garden Association
<b>In Recognition of Lorraine Lanoue</b> Bridget Howrigan Rivet	Kathy Tabor	
<b>In Memory of Michael Malboeuf</b> Rich & Tasha Dickinson	Kevin McGinn	
	Larry Bouchard	
	Lawrence Bruce	
	Mary Groff	
	Peter Hofstetter	
	Sandra Morin Robinson	
	<b>In Memory of Mary Durfee</b> Daniel and Kathryn Berlin	
	John and Donna Manley	
	Judith Johnston	

# Assisting All Of Our Patients

Northwestern Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Northwestern Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## Northwestern Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages
  - If you need these services, contact: Jamie Pinkham

## If you believe that Northwestern Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

### Jamie Pinkham

Northwestern Medical Center  
133 Fairfield Street  
St. Albans, Vermont 05478  
802-524-5911, TTY 800-253-0191  
[jpinkham@nmcinc.org](mailto:jpinkham@nmcinc.org)

You can file a grievance in person or by mail, or email.

If you need help filing a grievance, Jamie Pinkham is available to help you.

You can also file a civil rights complaint with the [U.S. Department of Health and Human Services, Office for Civil Rights](#), electronically through the Office for Civil Rights Complaint Portal, available at U.S. Department of Health and Human Services Office for Civil Rights, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available [Here](#)

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-802-524-5911 (TTY: 1-800-253-0191).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-802-524-5911 (ATS : 1-800-253-0191).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-802-524-5911 (TTY: 1-800-253-0191).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-802-524-5911 (TTY : 1-800-253-0191)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-802-524-5911 (TTY: 1-800-253-0191).

ध्यान दिनुहोस्, तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्नित भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ। फोन गर्नुहोस् 1-802-524-5911 (टिडिआइ: 1-800-253-0191)।

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-802-524-5911 (TTY: Telefon za osobe sa oštećenim govorom ili sluhom: 1-800-253-0191).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-802-524-5911 (TTY: 1-800-253-0191).

XIYYEFFANNA: Afaan dubbattu Oromiffa, tajaajjila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. 1-802-524-5911 (TTY: 1-800-253-0191).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-802-524-5911 (TTY: 1-800-253-0191).

ملحوظة: إذا كنت تتحدث اللغة، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم 1-802-524-5911 (رقم هاتف الصم والبكم: 1-800-253-0191).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-802-524-5911 (телетайп: 1-800-253-0191).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulung sa wika nang walang bayad. Tumawag sa 1-802-524-5911 (TTY: 1-800-253-0191).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-802-524-5911 (TTY: 1-800-253-0191).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-802-524-5911 (TTY:1-800-253-0191) まで、お電話にてご連絡ください。

සිට: ජාත්‍යන්තරව ප්‍රධාන භාෂාවලින් සහාය සැපයීම සඳහා නි:ශුල්ක සේවාවන් ලබා ගැනීමට 1-802-524-5911 (TTY: 1-800-253-0191).